



Standard Servicing and Calibration for Scilogex Pipettors

- A one week turnaround time for all Scilogex pipettors
- The same prices for manual or electronic pipettes
- Calibration on ALL tip cones on multi-channel pipettes, as standard

Standard servicing levels and pricing structure

Service and Calibration

The following is performed on every pipette for each service level;

- Pipette dismantled, cleaned internally, inspected, leak tested and, where necessary, worn parts are replaced,
- Pipette externally cleaned,
- Calibration Date Sticker to show the next calibration due date – just let us know your required interval between servicing,
- If necessary, your pipette will be adjusted to comply and recalibrated to manufacturers specification,
- Certificate of Calibration provided for each pipette, showing the results and any spare parts fitted.



Servicing and Calibration					
	SINGLE-CHANNEL Price per Pipette	8-CHANNEL Price per Pipette	12-CHANNEL Price per Pipette	REPEAT DISPENSER Price per Pipette	BOTTLE-TOP DISPENSER Price per Pipette
BRONZE 4 readings at Mid Point*	£23.00	£37.00	£42.00	£20.00	£26.00
SILVER 3 readings at Min & Max Points*	£25.00	£42.00	£47.00	£22.00	£32.00
GOLD 4 readings at Mid & Max Points*	£27.00	£50.00	£57.00	£24.00	£40.00

*On multi-channels, two readings are taken on EVERY channel at the appropriate number of points for the service level

As Found Calibration

If you would like to check the performance of your pipette prior to servicing or as part of your regular checks, GPE Scientific can perform an As Found Calibration. No adjustment of the pipette is made; this is purely a statement of how the pipette is performing:

- The pipette will be checked against the manufacturers specification*,
- Certificate of Calibration provided for each pipette, showing pass or fail,
- Calibration Date Sticker to show the next calibration due date – just let us know your required interval between checks.

As Found Calibration					
	SINGLE-CHANNEL Price per Pipette	8-CHANNEL Price per Pipette	12-CHANNEL Price per Pipette	REPEAT DISPENSER Price per Pipette	BOTTLE-TOP DISPENSER Price per Pipette
BRONZE 4 readings at Mid Point*	£11.00	£19.00	£21.00	£11.00	£13.00
SILVER 3 readings at Min & Max Points*	£13.00	£21.00	£24.00	£13.00	£15.00
GOLD 4 readings at Mid & Max Points*	£14.00	£25.00	£27.00	£14.00	£17.00

*On multi-channels, two readings are taken on EVERY channel at the appropriate number of points for the service level

Important! All pipettes must be decontaminated before servicing.

All pipettes for servicing must be decontaminated and accompanied by a Decontamination Declaration so we know they are safe for us to work on.

We cannot service or calibrate a pipette without a completed and signed declaration.

GPE recommends using with Chemgene or Distel Disinfectant to decontaminate your pipettes. Contact us for a copy of the Decontamination Declaration form and a copy of the data sheet on using these products to decontaminate pipettes.

Please ensure your pipettes are completely dry before presenting them for servicing at a pipette clinic or before packaging them to mail in to our laboratory.



Pipette Servicing Decontamination Declaration

Customer PO No:

CUSTOMER DETAILS

Name:	Company:
Tel:	Address:
Mob:	
Email:	

SERVICING DETAILS

Service Level required:	Bronze <input type="checkbox"/>	Silver <input type="checkbox"/>	Gold <input type="checkbox"/>
Attach Calibration Sticker?	No <input type="checkbox"/>	Yes <input type="checkbox"/>	interval duration?:
Details of the pipettes to be serviced (make/model/serial no./quantity etc)			
<input type="checkbox"/> Replace any spare parts required; these will be detailed on my invoice			
<input type="checkbox"/> Contact me before replacing spare parts that will total £25 or more per pipette			

DECONTAMINATION DETAILS

Have the pipettes been decontaminated?	No <input type="checkbox"/>	Yes <input type="checkbox"/>
What was the nature of the contamination?		
Provide details of the decontamination method used / why the pipettes have not been decontaminated:		
Decontaminated by:		
Date:		

CONFIRM INFORMATION SUPPLIED IS ACCURATE

Name:	Job Title:
Date:	Signed:

Laboratory Disinfectant

Distel

Product Application for Pipettes

The following is the recommended procedure for all models. However, please note that these are intended as a guide only; all pipettes MUST be decontaminated according to your institution's own guidelines and according to the type of contaminate present.

Note: electronic equipment must not be immersed in any liquids.

PRODUCT NAME CHANGE

TriGene ADVANCE is now being supplied under the new brand name of Distel. Distel is an identical product to TriGene ADVANCE – only the brand name and packaging has changed.

General daily use

- 1:100 dilution is generally recommended, 1:10 if the pipette has been in contact with blood or other bio-hazards
- Spray or wipe handle and shaft with Distel or use the Wipes (insuring the tip ejector button and volumeter are also cleaned).
- Leave for a minimum contact time of 10 minutes.
- Pipettes requiring servicing can be dismantled and cleaned using Distel. All parts which can be submerged can then be placed in 1:100 dilution for 10 minutes, then rinse with demineralised water.
You must ensure the pipette parts are rinsed and dried thoroughly before reassembly.
- Distel wipes are recommended for use on pipettes between users to reduce cross contamination.

Complete decontamination

- 1:100 dilution is generally recommended, 1:10 if the pipette has been in contact with blood or other bio-hazards
- Use a container that is deep enough to immerse the parts completely. (NOTE: Electronic pipettes must not be submerged in any liquids.)
- Dismantle the pipette (as specified by manufacturer for servicing) and place parts (tip holder, piston tip ejector etc – only those which can be immersed!) completely in solution for 30 minutes.
- Remove parts and rinse with de-mineralised water.
- Lie on a lint free cloth and place in a dry oven at 60°C for at least one hour until dry. Alternatively, place on the bench on a lint free cloth and air dry for approximately 4 hours.
- Reassemble the pipette following the manufacturer's instructions. Ensure the parts are completely dry before reassembly and before presenting for servicing.

Ordering Information		
Cat. No.	Description	Pack Size
TM305	Distel Concentrate, Clear, Unfragranced, 1 Litre Self-Dosing Bottle	2
TM309	Distel Concentrate, Clear, Unfragranced, 5 Litre Pump Container*	1
TM308	Distel Concentrate, Blue, Eucalyptus, 5 Litre Pump Container*	1
TR021*	Reusable Pump for use with TM309	1
TM301	Distel, Clear, Unfragranced, Ready to Use Spray (1:100), 500ml	1
TM353	Distel Cloth Wipes in a Drum (1:10), 100 Wipes per Drum	1
TM351	Distel Cloth Wipe in Individual Sachets (1:100)	250

*Reusable pumps are sold separately



Laboratory Disinfectant

CHEMGENE
HLD₄L



Product Application for Pipettes

The following is the recommended procedure for all models. However, please note that this is intended as a guide only and all pipettes **MUST** be decontaminated according to your institution's own guidelines and according to the type of contaminant present.

Note: electronic pipettes must not be immersed in any liquids.

General daily use

- /// 1:20 dilution is generally recommended
- /// Spray or wipe handle and shaft with CHEMGENE HLD4L (insuring the tip ejector button and volumeter are also cleaned)
- /// Leave for a minimum contact time of 10 minutes

Complete decontamination prior to servicing

- /// Pipettes requiring servicing can be dismantled and cleaned using CHEMGENE HLD4L. A 1:20 dilution is generally recommended
- /// Use a container that is deep enough to immerse the parts completely.
(NOTE: Electronic pipettes must not be submerged in any liquids)
- /// Dismantle the pipette (as specified by the manufacturer for servicing) and place parts (tip holder, piston, tip ejector etc – only those which can be immersed!) completely into the solution for 30 minutes
- /// Remove parts and rinse with de-mineralised water
- /// Lie on a lint-free cloth and place in a dry oven at 60°C for at least one hour or until dry. Alternatively, place on the bench on a lint-free cloth and air dry for approximately 4 hours
- /// Reassemble the pipette following the manufacturer's instructions.

Ensure the parts are completely dry before reassembly and before presenting for servicing

Ordering Information

Cat. No.	Description	Pack Size
5L Concentrate*		
XTM309	CHEMGENE HLD4L Concentrate, 5 Litre Container	1
XTM309-C	CHEMGENE HLD4L Concentrate, 5 Litre Container	4
TR021 *	Reusable Pump for use with XTM309	1
1L Concentrate		
XTM305	CHEMGENE HLD4L Concentrate, 1 Litre Self-Dosing Bottle	2
XTM305-C	CHEMGENE HLD4L Concentrate, 1 Litre Self-Dosing Bottle	6
750ml Ready to Use Spray (1:20)		
XTM301	CHEMGENE HLD4L Ready to Use Spray (1:20), 750ml *	1
XTM301-C	CHEMGENE HLD4L Ready to Use Spray (1:20), 750ml *	6

*May 2014: Dilution of the Ready to Use Spray to change from 1:10 to 1:20 on future batch deliveries.